



BEST PRACTICE AREAS: TTA OVERVIEW

- ✓ **Criminal Justice System- Victim Support**
- ✓ **Behavioral Health Response**

Improving Community Preparedness to Assist Victims of
Mass Violence & Domestic Terrorism:
Training & Technical Assistance (ICP TTA)



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ICPTTA & NOVA

- ICPTTA works to augment existing emergency response plans to include comprehensive and realistic victim care in response to mass violence and domestic terrorism.
- As the leading training organization for victim advocates in the country and a partner in the ICPTTA program, NOVA has adapted trainings that focus on certain response areas and how they fit into the larger overall planning and response.

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ICPTTA BEST PRACTICE AREAS

1. Incident Command	7. Volunteer Management Protocol	12. First Responder Support
2. Committee Identification & Engagement	8. Family/Friends Assistance Center (FAQ) Plan	13. Planning & Preparedness Grants and Emergency Funding Assistance
3. Up-To-Date Contact List	9. Financial Donation Management Protocol	14. Community Resilience Planning
4. Family & Friends Reception/Notification Center (FRC)	10. Memorial & Special Event Management Protocols	15. Criminal Justice System–Victim Support
5. Victim Identification & Notification Protocol	11. Community Behavioral Health Response	16. Training and Exercise
6. Public Information & Crisis Communications Protocol		

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Criminal Justice System - Victim Support

Does your plan include how to support a large volume of victims and families as the case moves through the criminal justice system?

- An overview of the role of the victim advocate (e.g. 24-hour crisis response, companionship, criminal justice victim support)
- Training on the use of prosecutorial advocacy
- Understanding the long-term impact of trauma
- Training on skill-based intervention
- Practical issues for multiple victims involved in protracted criminal justice processes
- Understanding the use of post-trauma resources

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Behavioral Health Response

Does your plan include identifications of behavioral health services that have capacity to respond to individuals and the community for short and long-term response?

Early Planning

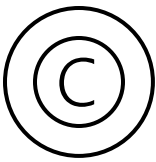
- Do service providers have training in Disaster and/or Mass Violence Response?
- Are trained providers included in the community response plan?
- Identification of local behavioral health services & responders
- Plan for pre-crisis training of local behavioral health responders (NOVA 3-hour "down & dirty" or 3-day NOVA Basic Crisis Response Training)™
- Review of NOVA "Companionship" services and training of behavioral health responders

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Behavioral Health Response cont.

Activation/Deployment/ Response

- Review of standby/activation/deployment of local crisis response team(s) process – including use of state or national support resources, if necessary
- Use of behavioral health staff/volunteers to respond to mass violence under the direction of local law enforcement, FBI, EMA, Governor's Office, victim assistance, Red Cross, etc. (Companionship survivors through available services, Group Crisis Intervention, etc.)
- Staffing of table at FAC/Resiliency Center with local behavioral health resources, materials, one-on-one services, follow up, etc.



Accessing NOVA's ICPTTA Trainings

- To access the trainings discussed in this recording:

Please contact ICPTTA at
ICPTTA@icf.com
 703-934-3092

ICPTTA will work with NOVA to schedule trainings.



Sampling of Resources

a full list of resources will be provided during training

- National Organization for Victim Assistance The Community Crisis Response Team Training Manual Edition 4.0™
- Office for Victims of Crime (OVC) "Helping Victims of Mass Violence & Terrorism: Planning, Response, Recovery and Resources"
- National Mass Violence Victimization Resource Center <https://www.nmvvc.org/>

This training was produced by NOVA in support of Improving Community Preparedness Assist Victims of Mass Violence or Domestic Terrorism: Training and Technical Assistance Program, under Cooperative Agreement number 2020-VT-GX-R001, awarded by the Office for Victims of Crime, Office of Justice Programs, U.S. Department of Justice. The opinions, findings, and conclusions or recommendations expressed in this training are those of the contributors and do not necessarily represent the official position or policies of the U.S. Department of Justice.

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