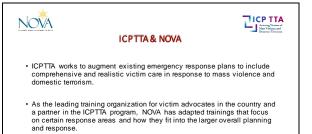


✓ Victim Identification and Notification Protocols
✓ Family & Friends Reception/Reunification (RFC) Plan
✓ Community Resiliency Planning

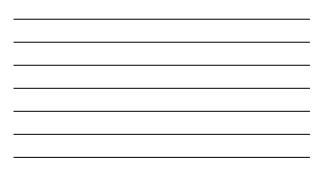
Improving Community Preparedness to Assist Victims of Mass Violence & Domestic Terrorism: Training & Technical Assistance (ICP TTA)

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Lice TTA Antering Vietness of Mare Vietness and Transmission NOVA ICPTTA BEST PRACTICE AREAS 1. Incident Command 7. Volunteer Management Protocol 12. First Responder Support 2. Committee Identification & Engagement 8. Family/Friends Assistance Center (FAQ) Plan Emergency Funding Assistance 3. Up-To-DateContact List 9. Financial Donation Management Protocol 14. Community Resilience Planning 4. Family & Friends Reception/Notification Center (FRC) 10. Memorial & Special Event Management Protocols 15. Criminal Justice System–Victim Support 5. Victim Identification & Notification Protocol 11. Community Behavioral Health Response 16. Training and Exercise 6. Public Information & Crisis Communications Protocol



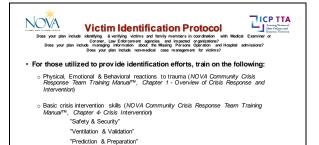


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Comparing the set of the set

- Is a FAC needed? (Resource: Office for Victims of Crime (OVC) "Helping Victims of Mass Violence & Terrorism: Planning, Response, Recovery and Resources")
- · Who are the potential lead agencies for the FAC?
- · Staffing & organizations necessary to run the FAC
- Locations for FAC Services (Including NOVA companioning NOVA community Crisis Response Team Training Manual[™], Chapter 4 Crisis Intervention) Temporary memorial sites
- · Protocols for events/security management · Plan the first draft of your FAC protocol with assignments & review

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ICP TTA NOVA Anisotrey Victors of Mass Violence and Description **Notification Protocols** Do you have a coordina 1 DeathInjury/Missing Persons Notification plan with local la faith leaders and mental health support? Does your plan identify how personal effects will be handled? enforcement agend Understanding and identifying who will provide notification with a community, cultural and demographic focus Introduce Comprehensive Death Notification protocols for Individuals and Groups (NOVA Community Crisis Response Team Training Manual ™, Chapters 6 & 11, "We Regret to Inform You", PS/FBI Death Notification Protocol) · Identify those agencies who will assist in personal effects return · Plan your notification protocol

· Plan your property return protocol

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CICP TTA

Family & Friends Reception/Notification Center (FRC) Plan Does your plan include detailed plans for opening and operating an *FRC* for 24-48 hours?

- Understanding the definition of an FRC
- Pre-planning task force participants and/or agencies identified
- Logistics/Activation Process of an FRC safe & private location with trained law enforcement & victim assistance involved for accurate & proper notification/identification (LE agency, church, community center, hotels as possible centers)
- · Privacy within with seating, phones, chargers, food/drinks, blankets
- Resource materials
- Case examples Oklahoma City, Sept. 11th, Pulse nightclub, Marjory Stoneman HS, Dayton Oregon District

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· Exercise: Build a skeletal plan for an FRC

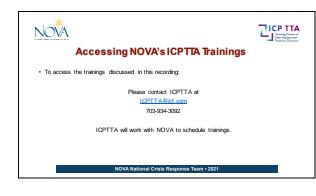


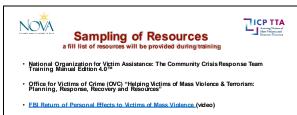
 Resources for possible funding include AEAP (Antiterrorism & Emergency Assistance Program accessed by direct application or through state VOCA Administrator) or Project SERV – Dept. of Education – www2.ed.gov

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Community Resiliency Planning (cont.)

- \bullet Self-care for those responders, caregivers and disaster services involved
- Training for staff and volunteers on types of services, group crisis intervention (NOVA Community Crisis Response Team Training Manual™, Chapter 5 and 16)





FBI Death Notification Training - https://www.deathnotification.psu.edu

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