ICPTTA & NOVA

- ICPTTA works to augment existing emergency response plans to include comprehensive and realistic victim care in response to mass violence and domestic terrorism.

- As the leading training organization for victim advocates in the country and a partner in the ICPTTA program, NOVA has adapted trainings that focus on certain response areas and how they fit into the larger overall planning and response.

ICPTTA BEST PRACTICE AREAS

1. Incident Command
2. Committee Identification & Engagement
3. Up-To-Date Contact List
4. Family & Friends Reception/Notification Center (RFC) Plan
5. Victim Identification & Notification Protocol
6. Public Information & Crisis Communications Protocol
7. Volunteer Management Protocol
8. Family Assistance Center (FAC) Plan
10. Memorial & Special Event Management Protocols
11. Community Behavioral Health Response
12. First Responder Support
13. Planning & Preparedness Grants and Emergency Funding Assistance
14. Community Resilience Planning
15. Criminal Justice System – Victim Support
16. Training and Exercise

NOVA National Crisis Response Team - 2021
Family Assistance Center (FAC) Plan

- Who are the potential lead agencies for the FAC?
- Staffing & organizations necessary to run the FAC
- Locations for FAC Services (Including NOVA Companioning - NOVA Community Crisis Response Team Training Manual™, Chapter 4 - Crisis Intervention)
- Temporary memorial sites
- Protocols for events/security management
- Plan the first draft of your FAC protocol with assignments & review

Victim Identification Protocol

- For those utilized to provide identification efforts, train on the following:
  - Physical, Emotional & Behavioral reactions to trauma (NOVA Community Crisis Response Team Training Manual™, Chapter 1 - Overview of Crisis Response and Intervention)
  - Basic crisis intervention skills (NOVA Community Crisis Response Team Training Manual™, Chapter 4 - Crisis Intervention)
    - "Safety & Security"
    - "Ventilation & Validation"
    - "Prediction & Preparation"

Notification Protocols

- Understanding and identifying who will provide notification with a community, cultural and demographic focus
- Introduce Comprehensive Death Notification protocols for Individuals and Groups (NOVA Community Crisis Response Team Training Manual™, Chapters 6 & 11, "We Regret to Inform You", PS/FBI Death Notification Protocol)
- Identify those agencies who will assist in personal effects return
- Plan your notification protocol
- Plan your property return protocol
Family & Friends Reception/Notification Center (FRC) Plan

- Understanding the definition of an FRC
- Pre-planning - task force participants and/or agencies identified
- Logistics/Activation Process of an FRC – safe & private location with trained law enforcement & victim assistance involved for accurate & proper notification/identification (LE agency, church, community center, hotels as possible centers)
- Privacy within - with seating, phones, chargers, food/drinks, blankets
- Resource materials
- Case examples - Oklahoma City, Sept. 11th; Pulse nightclub, Marjory Stoneman HS, Dayton Oregon District
- Exercise: Build a skeletal plan for an FRC

Community Resiliency Planning

- Understanding the importance of transitioning from the FAC without a break in service to and the value of long-term, support group services at the resiliency center
- Resources for possible funding include AEAP (Antiterrorism & Emergency Assistance Program accessed by direct application or through state VOCA Administrator) or Project SERV – Dept. of Education – www2.ed.gov

Community Resiliency Planning (cont.)

- Self-care for those responders, caregivers and disaster services involved
- Training for staff and volunteers on types of services, group crisis intervention (NOVA Community Crisis Response Team Training Manual™, Chapter 5 and 16)
Accessing NOVA's ICPTTA Trainings

- To access the trainings discussed in this recording:

  Please contact ICPTTA at
  ICPTTA@icf.com
  703-904-3092

  ICPTTA will work with NOVA to schedule trainings.

Sampling of Resources

- FBI Return of Personal Effects to Victims of Mass Violence (Video)
- FBI Death Notification Training – http://www.deathnotification.psu.edu

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